Students

Exhibit – Notice of Parent Rights Regarding Student Covered Information

Post on the Cooperative's website a description of the procedures parents/guardians may use to carry out their rights under 105 ILCS 85/33 regarding their children's covered information, as required by 105 ILCS 85/27(4).

The contact information for the Cooperative's Privacy Officer or other staff member designated to respond to parent/guardian requests for their child's covered information follows:

Susan Zikuda
Name
132 E. Pine Ave., Roselle, IL 60172
Address
szikuda@ndsec.org
Email
630-894-0490
Telephone

Under the Illinois Student Online Personal Protection Act (SOPPA), you have the right to review your child's *covered information*. *Covered information* means personally identifiable information (PII) or information linked to PII in any media or format that is not publicly available and is any of the following: (1) created by or provided to an operator by a student or the student's parent/guardian in the course of the student's or parent/guardian's use of the operator's site, service or application; (2) created by or provided to an operator by an employee or agent of the Cooperative; or (3) gathered by an operator through the operation of its site, service, or application. *Operators* are entities (such as educational technology vendors) that operate Internet websites, online services, online applications, or mobile applications that are designed, marketed, and primarily used for K-12 school purposes.

Under SOPPA, you have a right to:

1. Request to inspect and review your child's covered information, whether it is maintained by the Cooperative, the Ill. State Board of Education (ISBE), or an operator.

- a. The Cooperative will provide you with the opportunity to inspect and review your child's covered information within the timeframe prescribed by State rules.
- b. If the covered information requested includes data on other students, your access will be limited to the covered information relevant to your child.
- c. If the covered information you request includes your child's school student records, the Cooperative will permit you to inspect and review any school student records of your child in accordance with the Cooperative's procedures for student records requests. See 7:340-AP1, E1, Notice to Parents/Guardians and Students of Their Rights Concerning a Student's School Records.

2. Request a copy of your child's covered information, in electronic or paper form.

- a. The Cooperative will provide the copy to you within 45 days of your request.
- b. If you request an electronic copy, the Cooperative will provide you the copy in an electronic format at no cost, unless the Cooperative does not maintain the information in electronic format and reproducing it in an electronic format would be unduly burdensome to the Cooperative.
- c. If you request a paper copy, after the first 50 pages, the Cooperative will charge you \$0.15 per page. However, you will not be denied a copy if you have an inability to pay.
- d. You are limited to two requests per child per fiscal quarter.
- e. If the covered information you request includes your child's school student records, the Cooperative will provide a copy of your child's school student records to you in accordance with the Cooperative's procedures for student records requests. See 7:340-AP1, E1, *Notice to Parents/Guardians and Students of Their Rights Concerning a Student's School Records*.

- **3.** Request corrections to factual inaccuracies contained in your child's covered information. Upon receipt of a request, the Cooperative will take the following steps:
 - a. The Cooperative will review your request and determine if the factual inaccuracy exists.
 - b. If the Cooperative determines that a factual inaccuracy exists, and the Cooperative maintains or possesses the covered information, it will correct the inaccuracy and confirm the correction with you within 90 calendar days after receiving your request.
 - c. If the Cooperative determines that a factual inaccuracy exists and an operator or ISBE maintains the information, the Cooperative will notify the operator or ISBE of the factual inaccuracy and the correction to be made. The operator or ISBE is required to confirm the correction with the Cooperative within 90 calendar days after it receives the Cooperative's notice. The Cooperative will then confirm the correction with you within 10 business days after it receives the confirmation of the correction from the operator or ISBE.
 - d. If the covered information you are requesting be corrected includes your child's school student records, the Cooperative will follow its procedures for amendment of student records with respect to those school student records. See 7:340-AP1, E1, *Notice to Parents/Guardians and Students of Their Rights Concerning a Student's School Records*.

To make a request to inspect and review, copy, and/or correct your child's covered information, please contact the staff member identified above and specify the nature of your request. You will need to submit your request in writing, utilizing any form the Cooperative requires.

Implemented: 10/2021 Updated: 3/2023